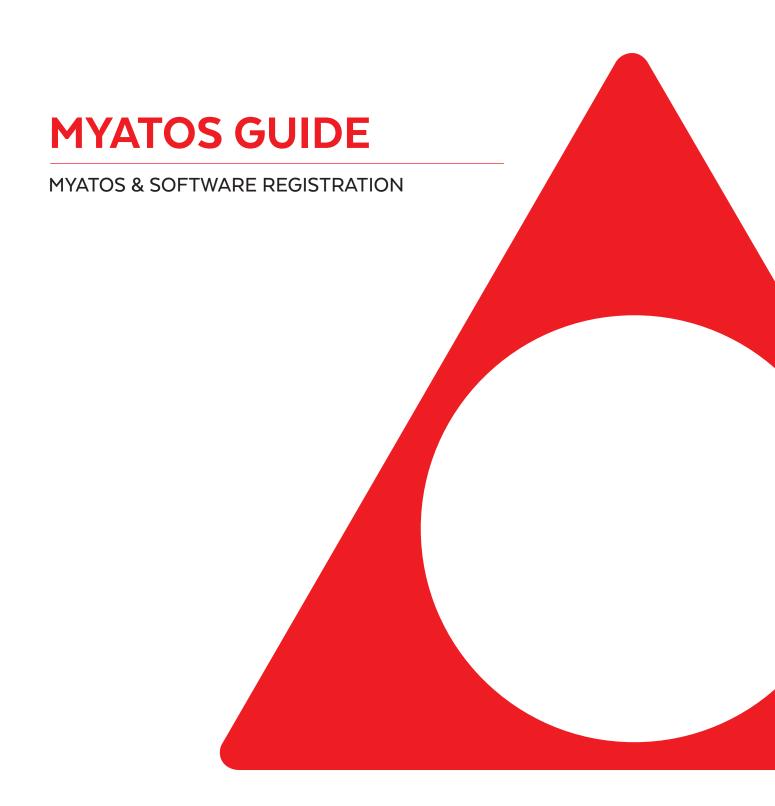


# **USER GUIDE**





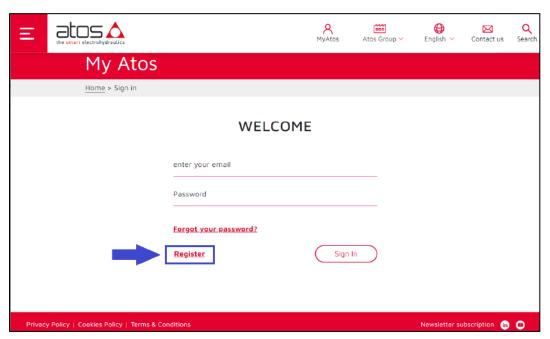


# **MyAtos Registration**

Dear Customer, starting from July 2021 the Atos download area has been updated.

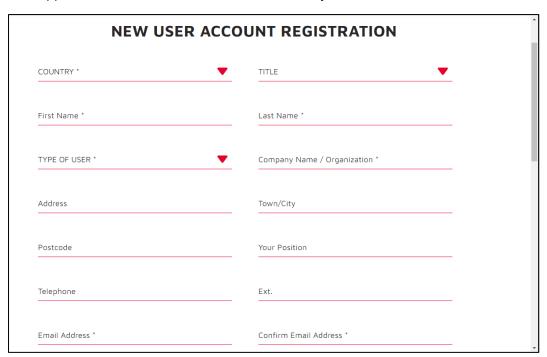
If you have never registered, follow these simple steps to make it.

1.1 Go to in MyAtos area and click on "Register"



1.2 Fill the following form

Note: (\*) fields marked with an asterisk are mandatory

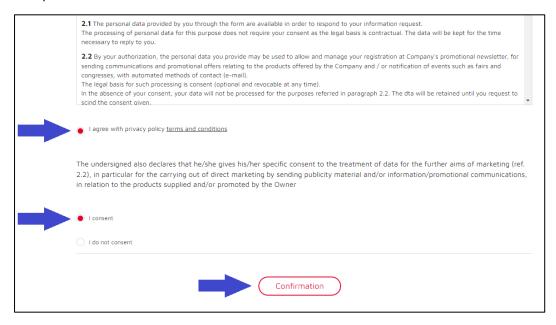


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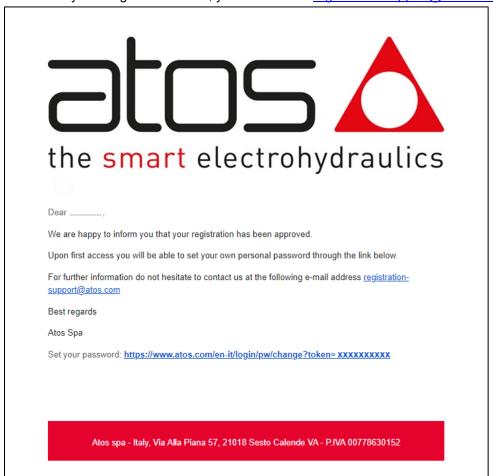


1.3 Accept the terms and condition and treatment of data and click on "Confirmation"



1.4 Once the request will be approved you will receive the following email to set your password:

Note: for MyAtos registration issue, you can write at registration-support@atos.com

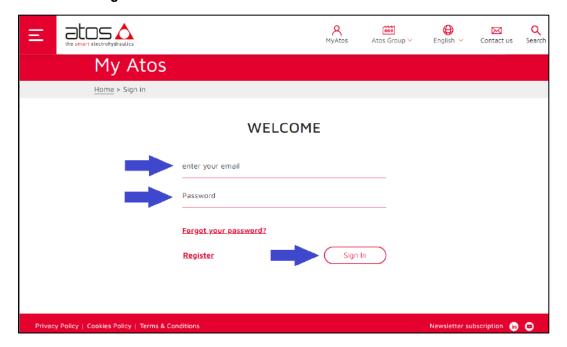


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1.5 Now, to access in MyAtos area, enter your email (see 1.2) and password previously created (see 1.4) and click on "Sign In"



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1.6 If you look for Atos programming software, fieldbus configuration files, USB drivers and manuals, click on "**Download area electronics**"



The Download area electronics always includes:

• E-SW-BASIC - free software, activation not required

• S-SW-SETUP - free software, activation not required

• S-SW-SIZING - free software, activation not required

• USB Drivers

• Fieldbus Configuration Files

User Manuals

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## Programming software registration E-SW-\* and Z-SW-\*

If you purchased a personal copy of our programming software, you can obtain the full access to your MyAtos area and your personal activation code. Please follow the procedure below:

- 2.1 Go to in <u>MyAtos</u> area, perform login with personal email (see 1.2) and password (see 1.4) and then click on "**Download area electronics**" (see 1.6)
- 2.2 Insert the software serial number and click on "Send"

Note: the serial number is composed by 5 numeric characters

Download Area
Software serial number (5 numeric characters)  Send
Did you purchase your personal copy of our programming software?  If so, please enter your programming software serial number printed on the DVD and press send to register it.  Within 2 working days you will receive your personal software activation code via email.
If not, here below you can find our free programming software E-SW-BASIC, please use the FREE ACTIVATION CODE below to activate it.

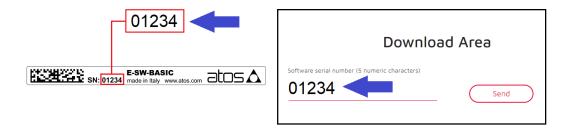
Please insert only the serial number in the format of the examples below, any wrong format will be automatically refused.

**Note:** for software registration issue, you can write at: <a href="mailto:ele-support@atos.com">ele-support@atos.com</a>

## Examples:

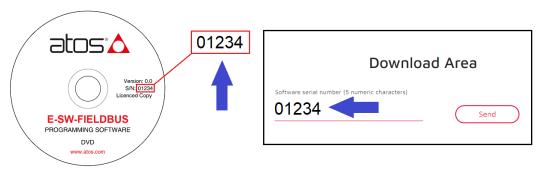
### 1. USB memory stick format

The software serial number (e.g. 01234) is printed on a label inside the USB memory stick plastic box



#### 2. DVD format

The software serial number (e.g. 01234) is printed on the DVD



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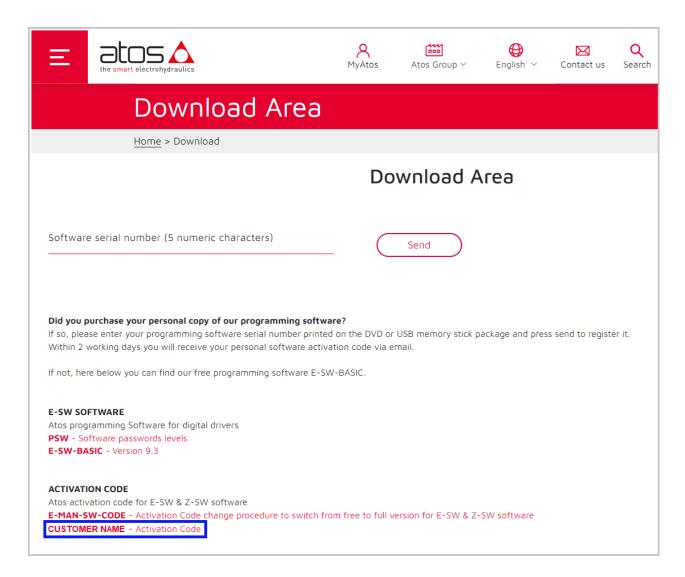




2.3 Within 2 working days Atos electronic support will update your personal area and will send to you an email with software activation code (file \*.txt).

Once the email with activation code has been received, go to in <u>MyAtos</u> area using personal username and password.

In Download area electronics is now possible download the Activation Code.



The activation code file is named with the "company name" used during the registration process to MyAtos.

#### Example:

Company Name / Organization: CUSTOMER NAME

Activation Code file name: CUSTOMER NAME

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